

TERMS AND CONDITIONS

PERWIRA SUPER APP LUCKY DRAW CAMPAIGN

1. CAMPAIGN PERIOD

- a. The PERWIRA Super App Lucky Draw Campaign ("Campaign") commenced on 20 September 2025. The original participation period ending on 16 September 2026 has been extended. The new participation closing date will be announced at a later date through PERWIRA official channels.
- b. All entries and lucky draw tickets obtained on or before 16 September 2026 shall remain valid, subject to these Terms and Conditions.
- c. The Campaign is divided into three (3) categories as follows:
 - i. Defence Workforce & MINDEF Civil Servants
 - ii. Veteran
 - iii. Reserve

2. ELIGIBILITY

Open to all Defence Workforce & MINDEF Civil Servants and Veterans who have downloaded and registered on the PERWIRA Super App.

3. CAMPAIGN MECHANICS

Eligible Participants will be entitled to lucky draw entries based on the following participation methods:

Category	Details	Lucky Draw Tickets
<i>Early Bird Category</i>	Download and register on the app within 2 weeks after launch	2 tickets
Regular Category	Download and register throughout the Campaign Period	1 ticket
Additional Ticket	First purchase of RM50 and above at the PERNAMA Shop	1 ticket

Category	Details	Lucky Draw Tickets
	First purchase of RM100 at the PERNAMA Shop	1 ticket

- Each Eligible Participant is entitled to a maximum of four (4) lucky draw tickets under the Early Bird category and a maximum of three (3) lucky draw tickets under the Regular category throughout the Campaign Period, including additional tickets from purchases at the PERNAMA Shop.
- The total number of lucky draw tickets for each Eligible Participant will be calculated at the end of the Campaign Period.
- For additional tickets, participants are only eligible to participate in one (1) category.

4. PRIZE CATEGORIES

Defence Workforce & MINDEF Civil Servants		
No.	Prize	Number of Winners
1.	Perodua Bezza 1.3 X Automatic	1
2.	Umrah Packages	2 couples
3.	Yamaha Y15ZR 2025	3
4.	Xiaomi Robot Vacuum Mop X10 (with Auto-empty station)	3
5.	Samsung Galaxy A06 5G	5
6.	Elba 185L 2-Door Fridge ER-Q1858	3
7.	Xiaomi 32" Google TV A Series Smart TV	3
8.	Samsung Galaxy Tab A7 Lite	3
9.	Electrolux 5 L UltimateTaste 500 Air Fryer	5
10.	Philips Tower Fan CX5535/11	3

11.	SHARP 350W Stand Mixer - EMS80WH	5
12.	Sony WH-CH520 Wireless Headphones	5
13.	Tefal So Matcha Non-Stick Frypan	15
Total Winners		56

Veteran		
No.	Prize	Number of Winners
1.	Umrah Packages	3 couples
2.	Prämie Electronic Massage Chair Full body	3
3.	LG PuriCare 360° HIT Air Purifier	3
4.	PHILIPS Philips PPM3101N Inflatable Hot Compress U-Shaped Pillow 360° Neck Support Ergonomic	5
5.	2-Pack Air Wave Leg Massager	5
6.	Tefal Digital Rice Cooker Easy Rice Max 1.8 L	5
7.	IKEA TILLREDA Microwave Oven	5
8.	Philips Series 3000 Blender	10
Total Winners		39

DISCLAIMER: Prizes include, but are not limited to, electronic items, household appliances, travel packages, vouchers, and exclusive items. The Organiser reserves the right to replace any prize with another item of equal or greater value without prior notice.

5. WINNER SELECTION

- a. Participants must meet all criteria stipulated in order to be eligible to participate in this Campaign.
- b. Winners will be selected through an electronic draw system monitored by the Organiser. The date and venue of the draw will be announced from time to time.
- c. The winner announcement date will be announced at a later date through the official PERWIRA Super App website and PERWIRA official channels.
- d. Winners will be contacted using the latest information registered in the PERWIRA Super App. If the information is inaccurate or the winner cannot be contacted after three (3) attempts on the same day, the prize will be awarded to an alternate winner.
- e. Prizes must be claimed within 14 calendar days from the date of announcement.
- f. The Organiser shall not be responsible for any damage to or loss of a prize after it has been claimed.
- g. The Organiser reserves the right to request identification documents before a prize is handed over.
- h. If a winner is found to be ineligible or is disqualified, the Organiser reserves the right to select another participant without having to provide any reason.
- i. Any appeal, objection or enquiry relating to the winner selection decision will not be entertained.

5.1 Special Conditions for Umrah Package Winners

- a. The Umrah Package is subject to all terms, conditions and travel schedules stipulated by the travel agency appointed by the Organiser.
- b. Winners must hold a valid passport with at least six (6) months of validity from the scheduled travel date.
- c. Winners are responsible for fulfilling all requirements stipulated by the travel agency, airline and relevant authorities, including but not limited to:
 - visa requirements,
 - health and vaccination requirements, and
 - required travel documents and approvals.
- d. The Umrah Package is non-transferable, non-exchangeable, and cannot be redeemed for cash or any other form of compensation.
- e. Travel dates are subject to availability and will be determined by the appointed travel agency. The Organiser and the travel agency reserve the right to change or adjust the travel dates where necessary.

- f. Any personal expenses or additional costs not stated as part of the Umrah Package (for example, optional tours, personal purchases, excess baggage, additional insurance, and meals outside the package) shall be borne entirely by the winner.
- g. The Organiser shall not be responsible for any changes, delays or cancellations arising from:
 - visa rejection,
 - travel restrictions,
 - changes in travel regulations, or
 - the winner's inability to travel due to health, personal or documentation reasons.
- h. Winners must attend any required briefing and complete all documentation requested by the travel agency within the stipulated timeframe. Failure to do so may result in the prize being forfeited.

5.2 Special Conditions for Car Prize Winners

- a. The car prize will be provided in the standard specifications stipulated by the manufacturer. Colour, model variant and specifications are subject to availability and may change without notice.
- b. The car prize is non-transferable, non-exchangeable and cannot be redeemed for cash, credit or any other form of compensation.
- c. The Organiser provides ONLY the vehicle unit. All other costs relating to ownership, registration, collection and roadworthiness shall be borne entirely by the winner, including but not limited to:
 - JPJ registration fees
 - road tax
 - insurance (mandatory and optional)
 - registration plate fees (including special numbers)
 - PUSPAKOM inspection (if required)
 - ownership transfer fees
 - additional accessories or upgrades
 - transportation costs (if delivery is requested)
- d. The winner must hold a valid Malaysian driving licence (Class D) and present their MyKad during the collection process.
- e. The winner is responsible for providing all documents required for registration and insurance within the stipulated timeframe. Failure to do so may result in the prize being forfeited.

- f. The Organiser shall not be responsible for delays in delivery of the car arising from stock shortages, dealer schedules, logistics or regulatory requirements.
- g. Warranty, servicing and maintenance are subject to the manufacturer's standard terms. The Organiser shall not be responsible for repair or maintenance costs after handover.
- h. The winner must collect the car within 60 days from the date of notification. Failure to do so may result in the prize being forfeited.
- i. Promotional images are for illustration purposes only. The actual model may vary in colour, specifications or year.
- j. The Organiser reserves the right to replace the car prize with another model of equal or greater value if the original model is unavailable.

5.3 Special Conditions for Motorcycle Prize Winners

- a. The motorcycle prize will be provided in the standard specifications stipulated by the manufacturer. Colour, variant and specifications are subject to availability and may change without notice.
- b. The motorcycle prize is non-transferable, non-exchangeable and cannot be redeemed for cash, credit or any other form of compensation.
- c. The Organiser provides ONLY the motorcycle unit. All other costs relating to ownership, registration, collection and roadworthiness shall be borne entirely by the winner, including:
 - JPJ registration fees
 - road tax
 - insurance (mandatory and optional)
 - registration plate number (including special numbers)
 - PUSPAKOM inspection (if required)
 - ownership transfer fees
 - riding gear (helmet, jacket, etc.)
 - aksesori atau naik taraf
 - delivery or transportation costs (if requested)
- d. The winner must hold a valid Malaysian motorcycle licence (Class B2, B or equivalent) and present their MyKad during collection.
- e. The winner is responsible for providing all documents required for registration and insurance within the stipulated timeframe. Failure to do so may result in the prize being forfeited.
- f. The Organiser shall not be responsible for delays in delivery of the motorcycle arising from stock shortages, dealer processes, logistics or regulatory requirements.

- g. Warranty, servicing and maintenance are subject to the manufacturer's standard terms. The Organiser shall not bear any servicing or repair costs after handover.
- h. The winner must collect the motorcycle within 60 days after notification. Failure to do so may result in the prize being forfeited.
- i. Promotional images are for illustration purposes only; the actual model may vary in colour, year or specifications.
- j. The Organiser reserves the right to replace the motorcycle prize with another unit of equal or greater value if the original model is unavailable.

6. GENERAL TERMS AND CONDITIONS

- a. PERNAMA Network Sdn Bhd ("Organiser") reserves the right, by giving at least twenty-one (21) days' notice, to amend, postpone or terminate this Campaign at any time.
- b. Any amendment, postponement or termination shall not give rise to any claim for compensation or liability by participants against the Organiser.
- c. The Organiser shall not be responsible for any loss, damage or cost arising directly or indirectly from participation in this Campaign.
- d. This Campaign is governed by the laws of Malaysia and the exclusive jurisdiction of the courts of Malaysia.
- e. The Organiser reserves the right to disqualify any participant who breaches these Terms and Conditions or is involved in any form of fraud, falsification or interference with the proper conduct of the Campaign.
- f. By participating in this Campaign, participants agree and consent to their personal data being collected, processed and used for Campaign management, promotional and marketing activities in accordance with the PERWIRA Super App Privacy Notice.
- g. The Organiser reserves the right to use the winner's name, photograph or information for publicity, promotional and advertising purposes without any additional payment or further consent.
- h. For any enquiries, feedback or complaints relating to this Campaign, participants may contact:
 - Email: enquiries@perwira.com.my