

FAQs

PERWIRA SUPER APP LUCKY DRAW CAMPAIGN

1. What is the PERWIRA Super App Lucky Draw Campaign?

The Lucky Draw Campaign is a special event for PERWIRA Super App users, giving eligible participants the opportunity to win prizes by registering and using the app. The campaign commenced on 20 September 2025. The original participation period ending on 16 September 2026 has been extended, and the new closing date will be announced through PERWIRA's official channels.

2. Who is eligible to join this Lucky Draw?

The campaign is open to Defence Workforce members, MINDEF Civil Servants and Veterans who have downloaded and registered in the PERWIRA Super App.

3. When does the campaign start and end?

- Early Bird Period: Within two (2) weeks after the launch on 20 September 2025.
- Main Campaign Period: Commenced on 20 September 2025. The original participation period ending on 16 September 2026 has been extended.
- New Participation Closing Date: To Be Announced (TBA).
- Lucky Draw Date: To Be Announced (TBA).

All entries and lucky draw tickets obtained on or before 16 September 2026 remain valid, subject to the Campaign Terms and Conditions.

4. How do I participate in the Lucky Draw?

Users will automatically receive Lucky Draw tickets when they register and complete eligible purchases during the campaign period.

Category	Action	Tickets Earned
Early Bird	Register within 2 weeks after launch	2 tickets
Normal	Register during the campaign period	1 ticket
Bonus	First purchase of RM50 and above at Kedai PERNAMA	1 ticket
Bonus	First purchase of RM100 at Kedai PERNAMA	1 ticket

5. How many tickets can I get in total?

- Up to 4 tickets under the Early Bird category.
- Up to 3 tickets under the Normal category, including additional tickets.

Each participant may only participate under one category (Early Bird or Normal).

6. Do I need to submit anything manually to join?

No manual submission is required. The system will automatically track and calculate your entries based on your registration and eligible purchase activities.

7. When will the winners be announced?

The winner announcement date will be announced later through the official PERWIRA Super App website and PERWIRA's official channels.

8. How will the winners be selected?

All eligible participants will be entered into an electronic lucky draw system monitored by PERNAMA Network Sdn Bhd (the "Organiser"). The draw date and location will be announced from time to time.

9. How will winners be contacted?

Winners will be contacted using the latest contact information registered in the PERWIRA Super App. If the information is inaccurate or a winner cannot be contacted after three (3) attempts on the same day, the prize will be awarded to a reserve winner.

10. What should I do if I win?

Winners must claim their prizes within 14 calendar days from the announcement date. The Organiser reserves the right to request identification documents before a prize is handed over.

11. What happens if I provide incorrect contact details?

If your contact information is inaccurate and you cannot be contacted after three (3) attempts on the same day, the prize will be awarded to a reserve winner.

12. What prizes can I win?

There are two prize categories with a total of 95 winners:

A. Defence Workforce & MINDEF Civil Servants — 56 winners

No.	Prize	No. of Winners
1.	Perodua Bezza 1.3 X Automatic	1
2.	Umrah Packages	2 couples
3.	Yamaha Y15ZR 2025	3

No.	Prize	No. of Winners
4.	Xiaomi Robot Vacuum Mop X10 (with Auto-empty station)	3
5.	Samsung Galaxy A06 5G	5
6.	Elba 185L 2-Door Fridge ER-Q1858	3
7.	Xiaomi 32" Google TV A Series Smart TV	3
8.	Samsung Galaxy Tab A7 Lite	3
9.	Electrolux 5 L UltimateTaste 500 Air Fryer	5
10.	Philips Tower Fan CX5535/11	3
11.	SHARP 350W Stand Mixer - EMS80WH	5
12.	Sony WH-CH520 Wireless Headphones	5
13.	Tefal So Matcha Non-Stick Frypan	15
Total Winners		56

B. Veterans — 39 winners

No.	Prize	No. of Winners
1.	Umrah Packages	3 couples
2.	Prämie Electronic Massage Chair Full body	3
3.	LG PuriCare 360° HIT Air Purifier	3
4.	PHILIPS Philips PPM3101N Inflatable Hot Compress U-Shaped Pillow 360° Neck Support Ergonomic	5
5.	2-Pack Air Wave Leg Massager	5
6.	Tefal Digital Rice Cooker Easy Rice Max 1.8 L	5
7.	IKEA TILLREDA Microwave Oven	5
8.	Philips Series 3000 Blender	10
Total Winners		39

13. Can a participant win more than one prize?

Each winner is entitled to one (1) prize only, even if they have multiple entries.

14. Can I transfer or exchange my prize?

No. Prizes are non-transferable and cannot be exchanged for cash or other items.

15. When will the Lucky Draw be held?

The exact draw date will be announced later. Please follow the PERWIRA Super App and PERWIRA's official channels for updates.

16. What if the campaign is postponed or cancelled?

PERNAMA Network Sdn Bhd (the "Organiser") reserves the right, by giving at least twenty-one (21) days' notice, to amend, postpone or terminate the campaign. Any amendment, postponement or termination will not give rise to any claim for compensation or liability by participants against the Organiser.

17. Who should I contact for more information or issues?

Users may contact:

- Email: enquiries@perwira.com.my
- PERWIRA Super App official channels.

18. Is my personal information safe?

By participating in the campaign, participants agree and consent to their personal data being collected, processed and used for campaign management, promotional and marketing activities in accordance with the PERWIRA Super App Privacy Notice.

19. Can non-MINDEF users join?

No. The Lucky Draw is intended for eligible Defence Workforce members, MINDEF Civil Servants and Veterans who meet the campaign eligibility requirements.

20. Will the prizes be exactly as shown?

Prizes are subject to availability. The Organiser reserves the right to replace any prize with another item of equal or higher value without prior notice.