

TERMS AND CONDITIONS

PERWIRA SUPER APP LUCKY DRAW CAMPAIGN PERIOD

1. CAMPAIGN

- a. The PERWIRA Super App Lucky Draw Campaign (“Campaign”) will run from 20 September 2025 to 16 September 2026.
- b. The Campaign is divided into two (3) categories:
 - i. MINDEF Defence Personnel & Civil Servants
 - ii. Veterans
 - iii. Askar Simpanan

2. ELIGIBILITY

Open to all MINDEF Defence Personnel, Civil Servants, Veterans and Askar Simpanan who have downloaded and registered in the PERWIRA Super App.

3. CAMPAIGN MECHANISM

Eligible Participants will receive lucky draw entries based on the participation steps as follows:

Category	Details	Lucky Draw Tickets
Early Bird	Download and register within 2 weeks after launch	2 tickets
Normal	Download and register during the campaign period	1 ticket
Bonus Ticket	First purchase of RM50 and above at PERNAMA Shop	1 ticket
	First purchase of RM100 at PERNAMA Stores	1 tickets

- a. Each Eligible Participant is entitled to a maximum of four (4) tickets under the Early Bird category and a maximum of three (3) tickets under the Normal category throughout the Campaign Period, including bonus tickets from PERNAMA Shop purchases.
- b. The total number of tickets for each Eligible Participant will be calculated at the end of the Campaign Period.

c. For bonus tickets, participants are only eligible to join under one (1) category only.

4. PRIZE CATEGORIES

MINDEF Defence Personnel & Civil Servants		
No.	Prizes	Number of Winners
1.	Perodua Bezza 1.3 X Automatic	1
2.	Umrah Packages	2 couples
3.	Yamaha Y15ZR 2025	3
4.	Xiaomi Robot Vacuum Mop X10 (with Auto-empty station)	3
5.	Samsung Galaxy A06 5G	5
6.	Elba 185L 2-Door Fridge ER-Q1858	3
7.	Xiaomi 32" Google TV A Series Smart TV	3
8.	Samsung Galaxy Tab A7 Lite	3
9.	Electrolux 5 L UltimateTaste 500 Air Fryer	5
10.	Philips Tower Fan CX5535/11	3
11.	SHARP 350W Stand Mixer - EMS80WH	5
12.	Sony WH-CH520 Wireless Headphones	5
13.	Tefal So Matcha Non-Stick Frypan	15
Total Winners		56

Veteran		
No.	Prizes	Total of Winners
1.	Umrah Packages	3 couples
2.	Prämie Electronic Massage Chair Full body	3
3.	LG PuriCare 360° HIT Air Purifier	3
4.	PHILIPS Philips PPM3101N Inflatable Hot Compress U-Shaped Pillow 360° Neck Support Ergonomic	5
5.	2-Pack Air Wave Leg Massager	5
6.	Tefal Digital Rice Cooker Easy Rice Max 1.8 L	5
7.	IKEA TILLREDA Microwave Oven	5
8.	Philips Series 3000 Blender	10
Total Winners		39

DISCLAIMER: Prizes include, but are not limited to, electronic items, household appliances, travel packages, vouchers, and exclusive merchandise. The Organizer reserves the right to substitute any prize with an item of equal or greater value without prior notice.

5. WINNER SELECTION

- a. Participants must fulfil all the set criteria to be eligible.
- b. Winners will be selected via an electronic draw system monitored by the organizer. Date and venue will be announced from time to time.
- c. Winners will be announced on September 2026 on the official PERWIRA Super App website.
- d. Winners will be contacted using the latest information registered in the App. If the information is incorrect or the winner cannot be reached after three (3) attempts on the same day, the prize will be given to a backup winner.
- e. Prizes must be claimed within 14 calendar days from the date of announcement.
- f. PERWIRA Super App is not responsible for any damage or loss of the prize after it has been claimed.

- g. Identification documents may be requested before handing over the prize.
- h. If a winner is disqualified or cancelled, the organizer reserves the right to select another participant without providing reasons.
- i. Appeals, objections, or inquiries regarding the selection of winners will not be entertained.

5.1 Special Conditions for Umrah Package Winners

- a. The Umrah package is subject to all terms, conditions, and travel arrangements set by the appointed travel agency engaged by the Organizer.
- b. The winner must have a valid passport with at least six (6) months validity from the intended date of departure.
- c. The winner is responsible for meeting all requirements imposed by the travel agency, airline, and relevant authorities, including but not limited to:
 - visa requirements,
 - health and vaccination requirements, and
 - travel-related documentation and clearances.
- d. The Umrah package is non-transferable, non-exchangeable, and cannot be converted into cash or any other form of compensation.
- e. Travel dates are subject to availability and will be determined by the appointed travel agency. The Organizer and travel agency reserve the right to modify or adjust travel dates if necessary.
- f. Any personal expenses or costs not explicitly included in the Umrah package (e.g., optional tours, personal purchases, excess baggage, additional insurance, meals outside the package) shall be borne solely by the winner.
- g. The Organizer shall not be held liable for any changes, delays, or cancellations arising from:
 - visa rejection,
 - travel restrictions,
 - changes in travel regulations, or
 - the winner's inability to travel for health, personal, or documentation reasons.
- h. The winner must attend any required briefings and complete all documentation requested by the travel agency within the specified timeline. Failure to comply may result in forfeiture of the prize.

5.2 Special Conditions for Car Prize Winners

- a. The car prize is provided in its standard specification as determined by the manufacturer. Color, model variant, and specifications are subject to availability and may be changed by the Organizer without prior notice.
- b. The car prize is non-transferable, non-exchangeable, and cannot be converted into cash, credit, or any other form of compensation.

- c. The Organizer will ONLY provide the vehicle unit. All other costs associated with the ownership, collection, registration, and roadworthiness of the car will be fully borne by the winner, including but not limited to:
 - JPJ registration fees
 - road tax
 - insurance (mandatory and optional)
 - number plate fees (including custom numbers)
 - PUSPAKOM inspection (if required)
 - ownership transfer fees
 - any additional accessories, upgrades, or enhancements
 - transportation costs (if delivery is requested)
- d. The winner must possess a valid Malaysian driving license (Class D) and MyKad during collection.
- e. The winner must provide all required documents for registration and insurance within the timeframe specified. Failure to comply may result in forfeiture of the prize.
- f. The Organizer will not be responsible for any delays in car delivery due to stock availability, dealership scheduling, logistics, or regulatory processes.
- g. Any warranty, servicing, and maintenance follow the standard manufacturer terms. The Organizer is not responsible for any repairs or maintenance after handover.
- h. The winner must collect the car within 60 days of notification. Failure to do so may result in forfeiture.
- i. Images used in promotional materials are for illustration only; actual model, color, or specification may differ.
- j. The Organizer reserves the right to substitute the vehicle with another model of equal or higher value should the original prize become unavailable.

5.3 Special Conditions for Motorcycle Prize Winners

- a. The motorcycle prize is provided in its standard specification as determined by the manufacturer. Color, model variant, and specifications are subject to availability and may be changed by the Organizer without prior notice.
- b. The motorcycle prize is non-transferable, non-exchangeable, and cannot be converted to cash, credit, or any other form of compensation.
- c. The Organizer will ONLY provide the motorcycle unit. All other costs related to ownership, registration, collection, and roadworthiness will be borne entirely by the winner, including but not limited to:
 - JPJ registration fees
 - road tax
 - insurance (mandatory and optional)
 - number plate fees (including custom numbers)
 - ownership transfer fees
 - riding gear (helmets, jackets, etc.)
 - accessories or upgrades

- delivery or transportation costs (if requested)
- d. The winner must possess a valid Malaysian motorcycle license (Class B2, B, or equivalent) and MyKad upon collection.
- e. The winner is responsible for providing all documents required for registration and insurance within the specified timeframe. Failure to comply may result in forfeiture of the prize.
- f. The Organizer will not be responsible for any delays in motorcycle delivery due to stock availability, dealership scheduling, logistics issues, or regulatory processes.
- g. Warranty, servicing, and maintenance follow the standard manufacturer terms. The Organizer is not responsible for any repair or maintenance costs after handover.
- h. The winner must collect the motorcycle within 60 days of notification. Failure to do so may result in the prize being forfeited.
- i. Images used in promotional materials are for illustration purposes only. Actual motorcycle color, model year, or specifications may differ.
- j. The Organizer reserves the right to substitute the prize motorcycle with another unit of equal or higher value should the original prize be unavailable.

6. GENERAL TERMS AND CONDITIONS

- a. PERWIRA Super App reserves the right, with at least 21 days' notice, to amend, postpone, or terminate the Campaign at any time.
- b. Any amendment, postponement, or termination will not entitle participants to any compensation or liability claims.
- c. PERWIRA Super App is not responsible for any loss, damage, or cost arising directly or indirectly from participation.
- d. The Campaign is subject to Malaysian law and the exclusive jurisdiction of Malaysian courts.
- e. PERWIRA Super App reserves the right to disqualify any participant who breaches the Terms and Conditions or engages in fraud, forgery, or disruption.
- f. By participating, participants agree and consent to their personal data being collected, processed, and used for Campaign management, promotion, and marketing activities in line with the PERWIRA Super App Privacy Notice.
- g. PERWIRA Super App reserves the right to use winners' names, photos, or information for publicity, promotion, and advertising without additional payment or further consent.
- h. For inquiries, feedback, or complaints related to the Campaign:
 - Email: enquiries@perwira.com.my
 - Official channel: via PERWIRA Super App