

FAQ – PERWIRA Mini Raya Lucky Draw

1. What is the PERWIRA Mini Raya Lucky Draw?

The Mini Raya Lucky Draw is an Early Bird appreciation initiative organised by PERWIRA Super App to reward users who downloaded and registered during the Early Bird eligibility period.

2. Is this the same as the Main Lucky Draw?

No. The Mini Raya Lucky Draw is a separate event and does not replace the Main PERWIRA Lucky Draw scheduled for September 2026.

3. When will the Mini Raya Lucky Draw take place?

The draw will be conducted on 13 March 2026 and will be streamed live on PERWIRA's official social media platform.

4. Who is eligible to participate?

Participation is open to MINDEF personnel and MINDEF civil servants who downloaded and registered the PERWIRA Super App between 20 September 2025 and 31 October 2025.

5. Do I need to make a purchase to participate?

No. Participation in the Mini Early Bird Lucky Draw does not require any purchase or payment.

6. How many lucky draw tickets do I receive?

Each eligible participant receives two (2) Early Bird tickets. One of the ticket will represent one entry into the lucky draw.

7. Can I win more than once?

Yes. If a participant wins a prize, any remaining eligible tickets may still remain in the draw.

8. How are winners selected?

Winners are selected through an electronic draw system managed by the organiser and monitored by an internal compliance representative.

9. Where will the winners be announced?

Winners will be announced via PERWIRA's official social media platforms, in-app notifications, and the official website.

10. How will winners be contacted?

Winners will be contacted using the latest contact details registered in the PERWIRA Super App.

11. What happens if a winner cannot be contacted?

If a selected winner cannot be contacted after three (3) attempts on the same day, a backup winner may be selected.

12. What prizes are available in the Mini Raya Lucky Draw?

The prizes include household appliances, electronics, cookware items, and RM100 cash vouchers.

13. How can the RM100 voucher be used?

The RM100 voucher can only be redeemed at PERNAMA Stores and must be used in a single transaction. Any remaining balance will not be refunded or carried forward.

14. Can the prizes or vouchers be exchanged for cash?

No. All prizes and vouchers are non-transferable, non-exchangeable, and cannot be converted into cash or credit.

15. How will winners receive their prizes?

Prizes will be delivered by the appointed supplier and all delivery costs will be borne by the organiser.

16. How long do winners have to confirm their prize?

Winners must confirm acceptance and provide delivery details within fourteen (14) calendar days from the date of notification.

17. Will there be more RM100 voucher draws after this?

Yes. Monthly RM100 voucher draws will continue from April 2026 until September 2026 as part of the PERWIRA Super App campaign.

18. When will the prizes be delivered?

Prizes will be delivered within **one (1) month after the lucky draw date**, subject to confirmation of delivery details by the winners. The delivery process will be coordinated by the appointed supplier.