

TERMS AND CONDITIONS

PERWIRA SUPER APP – MINI EARLY BIRD LUCKY DRAW

1. CAMPAIGN STRUCTURE

- a. The PERWIRA Super App Mini Early Bird Lucky Draw (“Mini Campaign”) is conducted as an Early Bird appreciation initiative.
- b. Eligibility Period: 20 September 2025 (00:00 MYT) to 31 October 2025 (23:59 MYT).
- c. Draw Date: 13 March 2026.
- d. This Mini Campaign is separate from the Main Lucky Draw scheduled for September 2026 and does not replace or modify it.

2. ELIGIBILITY

- a. Open to MINDEF Personnel and Civil Servants, who successfully downloaded and registered in the PERWIRA Super App during the Eligibility Period.
- b. Registration date shall be determined based on official system timestamp records maintained by PERWIRA Super App. System records shall be final and conclusive.
- c. Participants must maintain an active and valid account at the time of winner selection.
- d. The following are not eligible: PERNAMA staff, PERWIRA staff, vendors, and their immediate family members.
- e. Participants found to have created multiple accounts, used fraudulent registration methods, or submitted duplicate identities will be disqualified.

3. MINI CAMPAIGN MECHANISM

- a. Each eligible participant received an Early Bird ticket.
- b. Each ticket represents one (1) independent entry into the draw.
- c. If a participant wins once, their remaining ticket(s) remain eligible in the draw.
- d. Participation requires no additional purchase or payment.
- e. Eligibility and ticket validation shall be determined based on system-generated records.

4. PRIZES

- a. The finalized prize list (electronics, appliances, cookware appliances, and related items) and total number of winners will be inserted here prior to publication.
- b. All prizes are non-transferable, non-exchangeable, and non-convertible into cash, credit, or any other form of compensation.
- c. The Organizer reserves the right to substitute any prize with an item of equal or greater value without prior notice.
- d. Promotional visuals are for illustration purposes only. Actual specifications, models, or colors may vary.

No.	Prize Item	Quantity
1	PHILIPS Micro Computer Rice Cooker HD4518/62 940W 1.8L	1
2	ELBA Pressure Cooker EPC-N4062(BL) 800W 4L	1
3	SHARP Microwave R219EK 800W 20L	1
4	FABER Electric Oven FEO Ivory 263 1500W 26L	1
5	PHILIPS Air Fryer NA120/09 1500W 4.2L Analogue	1
6	KHIND Multi Cooker MC5001 1300W 5L	1
7	TEFAL Natura 5-Piece Set (WP28, WP16, FP24, Ladle & Spatula)	1
8	KHIND Corded Stick Vacuum VC68P 600W 0.8L	1
9	PENSONIC Food Steamer PSM-162s 800W 12L 2 TIER	1
10	HANABISHI Sandwich Maker HA5563 850W WAFFLE/GRILL/SANDWICH	1
11	MIDEA Microcomputer Rice Cooker MB-FS5020 905W 1.8L	1
12	TEFAL Clear Cook 3PCS Set B266S3	1
13	PHILIPS Toaster HD2581/91 2 Slice Black	1
14	KHIND Food Chopper FPC2000 500W 2L Glass	1
15	TEFAL Lemony Cookware 3PCS Set (Workpan 28CM + Frypan 22CM + Spatula)	1
16	RM100 Cash Vouchers	10

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Promotional visuals are for illustration purposes only. Actual specifications, models, colors, or product availability may vary subject to supplier availability.

5. WINNER SELECTION

- a. Winners shall be selected through an electronic draw system administered by the Organizer.
- b. The draw will be conducted live on PERWIRA's official social media platform on 13 March 2026.
- c. The draw process will be monitored by an appointed internal compliance representative to ensure transparency and integrity.
- d. Winners will be announced via PERWIRA's official social media platforms, in-app notification, and official website.
- e. Winners will be contacted using the latest contact details registered in the PERWIRA Super App.
- f. If a selected winner cannot be contacted after three (3) attempts on the same day, the Organizer reserves the right to select a backup winner.
- g. The Organizer's decision on all matters relating to the Mini Campaign, including winner selection, shall be final and binding. No appeals, objections, or correspondence will be entertained.

6. PRIZE COLLECTION

- a. Prizes will be fulfilled and delivered by the appointed supplier designated by the Organizer.
- b. Delivery arrangements, logistics coordination, and product fulfilment shall be managed directly by the supplier.
- c. All delivery and transportation costs shall be borne by the Organizer.
- d. Winners must provide accurate delivery details and confirm acceptance within fourteen (14) calendar days from the date of notification. Failure to respond or confirm within this period may result in forfeiture of the prize.
- e. Winners may be required to present valid identification for verification prior to delivery or upon receipt of the prize.
- f. Warranty and product-related matters shall be subject strictly to the supplier's standard terms and conditions.
- g. The Organizer shall not be liable for any defects, damages, delays, or issues arising after the prize has been delivered to and acknowledged by the winner.

7. GENERAL TERMS AND CONDITIONS

- a. PERWIRA Super App reserves the right to amend, suspend, postpone, or terminate the Mini Campaign with reasonable notice.
- b. The Organizer reserves the right to disqualify any participant who breaches these Terms and Conditions or engages in fraud, misrepresentation, or system manipulation.
- c. Participation constitutes consent for the Organizer to collect, process, and use personal data for campaign administration, publicity, and related promotional purposes in accordance with the PERWIRA Super App Privacy Notice.
- d. The Organizer reserves the right to use the names, photographs, and likeness of winners for publicity without additional compensation.
- e. The Mini Campaign is governed by the laws of Malaysia and subject to the exclusive jurisdiction of Malaysian courts.

8. FORCE MAJEURE

The Organizer shall not be liable for any failure or delay in performing its obligations where such failure or delay results from events beyond reasonable control, including but not limited to system failures, internet disruptions, live stream interruptions, regulatory restrictions, natural disasters, or other Acts of God.

Additional Prize Category – RM100 Cash Voucher

- a. In addition to the existing prizes listed under the Campaign, the Organizer will introduce an additional prize category consisting of **RM100 Cash Vouchers**.
- b. **Ten (10) units of RM100 Cash Vouchers** will be included as prizes in the **Mini Raya Lucky Draw scheduled on 13 March 2026**, together with the other prizes allocated for the draw.

- c. Following the Mini Raya Lucky Draw, the Organizer will continue to conduct **monthly voucher draws** from **May 2026 until September 2026**.
- d. For each monthly draw, **ten (10) units of RM100 Cash Vouchers** will be awarded to eligible participants.
- e. The final voucher draw will be conducted **on or before 16 September 2026**, which marks the final date of the **PERWIRA Super App Main Lucky Draw Campaign**.
- f. Winners of the RM100 Cash Vouchers will be selected through the **electronic draw system** in accordance with the winner selection mechanism stated in Clause 5 of these Terms and Conditions.
- g. The **RM100 Cash Voucher may only be redeemed for purchases at PERNAMA Stores** and is subject to the redemption terms determined by the Organizer and the participating store.
- h. The voucher must be presented during purchase and may only be used **for a single transaction up to the value of RM100**. Any remaining balance will not be refunded or carried forward.
- i. The RM100 Cash Voucher is **non-transferable, non-exchangeable, and cannot be converted into cash, credit, or any other form of compensation**.
- j. The Organizer reserves the right to amend the voucher redemption process or replace the voucher with another item of equivalent value if necessary.