## **TERMS AND CONDITIONS**

## PERWIRA SUPER APP LUCKY DRAW CAMPAIGN

# 1. CAMPAIGN PERIOD

- a. The PERWIRA Super App Lucky Draw Campaign ("Campaign") will run from 20 September 2025 to 31 December 2025.
- b. The Campaign is divided into two (2) categories:
  - i. MINDEF Defence Personnel & Civil Servants
  - ii. Veterans

## 2. ELIGIBILITY

Open to all MINDEF Defence Personnel, Civil Servants, and Veterans who have downloaded and registered in the PERWIRA Super App.

## 3. CAMPAIGN MECHANISM

Eligible Participants will receive lucky draw entries based on the participation steps as follows:

Category	Details	Lucky Draw Tickets
Early Bird	Download and register within 5 weeks after launch	2 tickets
Normal	Download and register during the campaign period	1 ticket
Bonus Ticket	First purchase of RM200 and above at PERNAMA Shop	2 tickets
	First purchase of RM100 at PERNAMA Shop	1 ticket

- a. Each Eligible Participant is entitled to a maximum of four (4) tickets under the Early Bird category and a maximum of three (3) tickets under the Normal category throughout the Campaign Period, including bonus tickets from PERNAMA Shop purchases.
- b. The total number of tickets for each Eligible Participant will be calculated at the end of the Campaign Period.
- c. For bonus tickets, participants are only eligible to join under one (1) category only.

## 4. PRIZE CATEGORIES

MINDEF Defence Personnel & Civil Servants				
No.	Prizes	Number of Winners		
1.	Perodua Bezza 1.3 X Automatic	1		
2.	Yamaha Y15ZR 2025	3		
3.	Xiaomi Robot Vacuum Mop X10 (with Auto-empty station)	3		
4.	Samsung Galaxy A06 5G	5		
5.	Elba 185L 2-Door Fridge ER-Q1858	3		
6.	Xiaomi 32″ Google TV A Series Smart TV	3		
7.	Samsung Galaxy Tab A7 Lite	3		
8.	Electrolux 5 L UltimateTaste 500 Air Fryer	5		
9.	Philips Tower Fan CX5535/11	3		
10.	SHARP 350W Stand Mixer - EMS80WH	5		
11.	Sony WH-CH520 Wireless Headphones	5		
12.	Tefal So Matcha Non-Stick Frypan	15		
Total Winners		54		

Veteran				
No.	Prizes	Total of Winners		
1.	Umrah Packages	5 couples		
2.	Prämie Electronic Massage Chair Full body	3		
3.	LG PuriCare 360° HIT Air Purifier	3		

4.	PHILIPS Philips PPM3101N Inflatable Hot Compress U-Shaped Pillow 360° Neck Support Ergonomic	5
5.	2-Pack Air Wave Leg Massager	5
6.	Tefal Digital Rice Cooker Easy Rice Max 1.8 L	5
7.	IKEA TILLREDA Microwave Oven	5
8.	Philips Series 3000 Blender	10
	Total Winners	41

## 5. WINNER SELECTION

- a. Participants must fulfill all the set criteria to be eligible.
- b. Winners will be selected via an electronic draw system monitored by the organizer. Date and venue will be announced from time to time.
- c. Winners will be announced in the last week of January 2026 on the official PERWIRA Super App website.
- d. Winners will be contacted using the latest information registered in the App. If the information is incorrect or the winner cannot be reached after three (3) attempts on the same day, the prize will be given to a backup winner.
- e. Prizes must be claimed within 14 calendar days from the date of notification.
- f. PERWIRA Super App is not responsible for any damage or loss of the prize after it has been claimed.
- g. Identification documents may be requested before handing over the prize.
- h. If a winner is disqualified or cancelled, the organizer reserves the right to select another participant without providing reasons.
- i. Appeals, objections, or inquiries regarding the selection of winners will not be entertained.

## 6. GENERAL TERMS AND CONDITIONS

- a. PERWIRA Super App reserves the right, with at least 21 days' notice, to amend, postpone, or terminate the Campaign at any time.
- b. Any amendment, postponement, or termination will not entitle participants to any compensation or liability claims.
- c. PERWIRA Super App is not responsible for any loss, damage, or cost arising directly or indirectly from participation.

- d. The Campaign is subject to Malaysian law and the exclusive jurisdiction of Malaysian courts.
- e. PERWIRA Super App reserves the right to disqualify any participant who breaches the Terms and Conditions or engages in fraud, forgery, or disruption.
- f. By participating, participants agree and consent to their personal data being collected, processed, and used for Campaign management, promotion, and marketing activities in line with the PERWIRA Super App Privacy Notice.
- g. PERWIRA Super App reserves the right to use winners' names, photos, or information for publicity, promotion, and advertising without additional payment or further consent.
- h. For inquiries, feedback, or complaints related to the Campaign:
  - Email: enquiries@perwira.com.my
  - Official channel: via PERWIRA Super App